# INCIDENT COMMAND & MANAGEMENT

**EXPANDED SERIES**




The Incident Command & Management series presents a variety of topics related to incident management and the Incident Command System (ICS). Titles in the series include an overview of the National Incident Management System (NIMS), the development and expansion of ICS at different types of incidents and an overview of the roles and responsibilities of Command Staff and General Staff at a scene. Included in this series are two titles specific to the role and responsibilities of the Incident Safety Officer, as well as titles that focus on EMS operations within the Incident Command System, and an overview of best practices for Fire/EMS response at active shooter events.

## *The Incident Command & Management series teaches to:*

**NFPA 1500**: Standard on Fire Department Occupational Safety and Health Program
**NFPA 1521**: Standard for Fire Department Safety Officer Professional Qualifications
**NFPA 1561**: Standard on Emergency Services Incident Management System & Command Safety
**NFPA 1026**: Standard for Incident Management Personnel Professional Qualifications

***Available in 3 Delivery Formats:*** **Online Interactive Video-Based Courses | Online Streaming Video | DVD**



## *1) Incident Safety Officer: Roles & Responsibilities* (22:05 Video TRT)

This title presents an overview of the role, responsibilities and general duties of the **Incident Safety Officer** within the Incident Command System, as established by NFPA 1521. Also reviewed are the essential professional characteristics required for this role, including effective communication techniques.

**Training Objectives:**

- To discuss the role of the ISO in incident management
- To present the ISO's general responsibilities and duties
- To show the professional characteristics & skills an ISO needs to develop
- To demonstrate communications techniques ISOs can use to trigger safe behavior

***This title teaches to:***
NFPA 1500: Fire Department Occupational Safety and Health Program
NFPA 1521: Fire Department Safety Officer Professional Qualifications
NFPA 1561: Emergency Services Incident Management System and Command Safety

## *2) Incident Safety Officer: Incident Scene Safety* (26:51 Video TRT)

This title examines the role and responsibilities of the **Incident Safety Officer** while working on scene at various types of emergency incidents. Assessment and safety considerations are presented for specific incident types such as structural firefighting operations, technical rescues, hazardous materials incidents and MCI's.

**Training Objectives:**

- To show ISO duties at structure fires, starting with initial assessment
- To present other structure fire duties & safety cues
- To present duties & hazards at EMS incidents
- To show duties & hazards at hazardous materials incidents
- To show duties & hazards at technical rescue incidents
- To demonstrate how to manage safety at large-scale incidents

***This title teaches to:***
NFPA 1500: Fire Department Occupational Safety and Health Program
NFPA 1521: Fire Department Safety Officer Professional Qualifications
NFPA 1561: Emergency Services Incident Management System and Command Safety

## 3) *The National Incident Management System (NIMS)* (38:32 Video TRT)

This title provides an overview of the National Incident Management System (NIMS). It introduces key NIMS and Incident Command System concepts and principles. The understanding and use of these guiding principles enables government, private sector and nongovernmental organizations to work together during large-scale incidents. It reviews common elements in organization, terminology and procedures in NIMS.

**Training Objectives:**

- To describe the key concepts and principles of NIMS
- To describe the main components of NIMS, including:
  - Preparedness
  - Communications and Information Management
  - Resource Management
  - Command and Management

***This title teaches to:***
NFPA 1561: Emergency Services Incident Management System and Command Safety
NFPA 1026: Incident Management Personnel Professional Qualifications
*Reviews key concepts presented in FEMA course ICS-700.a*

## 4) *Fire Service: Initial Command* (29:26 *Video TRT)*

This title presents the roles and functions of the Incident Command System (ICS) and discusses how the system can be expanded depending on the size, complexity and demands of an incident. It focuses on fire service response for incident complexity types 4 & 5. Described are key concepts including establishing command, building a command structure and how to establish divisions, groups and branches within the ICS organization.

**Training Objectives**

- To describe the principles and components of the Incident Command System
- To describe the process of establishing "Command"
- To describe how to build the Command Structure
- To describe how to establish Divisions, Groups & Branches

***This title teaches to:***
NFPA 1026: Incident Management Personnel Professional Qualifications
NFPA 1561: Emergency Services Incident Management System and Command Safety
NFPA 1500: Fire Department Occupational Safety & Health Program
*Reviews some key concepts presented in FEMA course ICS-100 and ICS-200*

## *5) Fire Service: Expanding Command* (25:35 *Video TRT)*

The focus of this title is how and when to expand the Incident Command System when an incident is large at onset or is escalating in size. Described are fire service response for incident complexity types 1, 2 and 3. Reviewed are key concepts in expanding ICS, including the roles and responsibilities of the Command Staff and General Staff. The use of Area Command and Unified Area Command are also described.

**Training Objectives:**

- To describe how and when to expand the Incident Command System
- To describe the roles and responsibilities within the Command Staff structure
- To describe the roles and responsibilities within the General Staff structure
- To describe the use of Area Command and Unified Area Command

***This title teaches to:***
NFPA 1026: Incident Management Personnel Professional Qualifications
NFPA 1561: Emergency Services Incident Management System and Command Safety
*Reviews some key concepts presented in FEMA courses ICS-300 and ICS-400*

## *6) ICS: EMS Operations* (23:43 *Video TRT)*

This title focuses on the key roles of EMS operations at an MCI or other large-scale emergencies. Described and reviewed are the operations of EMS personnel within the Medical Branch, including the roles and responsibilities of triage, treatment, transportation and staging personnel. Best practices for triage operations are also presented.

**Training Objectives:**

- To describe Incident Command for EMS operations
- To describe the responsibilities of the Medical Branch at an incident
- To describe operations and responsibilities during Triage
- To describe operations and responsibilities within the Treatment group
- To describe the operations and goals within Staging and Transportation

***This title teaches to:***
NFPA 1026: Incident Management Personnel Professional Qualifications
NFPA 1500: Fire Department Occupational Safety & Health Program
NFPA 1561: Emergency Services Incident Management System and Command Safety

## *7) Fire/EMS: Active Shooter Response* (30:10 *Video TRT)*

This title presents an overview of best practices for fire/EMS personnel when working with law enforcement at the scene of an active shooter incident. Pre-incident planning activities are outlined including the importance of joint training exercises. Also included is an introduction to Tactical Emergency Casualty Care Guidelines (TECC) and a review of recommended emergency medical treatment skills for high-threat environments and extraction techniques.

***Training Objectives:***

- To introduce Tactical Emergency Casualty Care (TECC) principles and practices
- To describe pre-incident planning and recommendations for standard operating procedures
- To describe best response practices
- To demonstrate Tactical Emergency Casualty Care skills
- To demonstrate lifting techniques for casualty evacuation

***This title teaches to:***
NFPA 1500: Fire Department Occupational Safety & Health Program
NFPA 1561: Emergency Services Incident Management System
The Tactical Emergency Casualty Care Guidelines (June 2015)
FEMA / U.S. Fire Administration's "Operational Considerations & Guide for Active Shooter & MCI's"
NAEMT Casualty Management in Tactical Environments
IAFC Position Statement: Active Shooter & Mass Casualty Terrorist Events




| # | Title | NFPA Standards & Other References |
|---|---|---|
| ICM001 | **Incident Safety Officer: Roles & Responsibilities** | **NFPA 1500:** *Fire Department Occupational Safety & Health Program (2013)*<br>**Ch.8: Emergency Operations -** 8.1.1 through 8.1.8.1; 8.3.1; 8.3.2; 8.3.4; 8.3.5; 8.4.1; 8.4.3; 8.4.5; 8.4.9; 8.4.12<br><br>**NFPA 1521:** *Fire Department Safety Officer (2015)*<br>**Ch. 3: General Definitions -** 3.3; 3.3.39; 3.3.42; 3.3.40; 3.3.45; 3.3.47; 3.3.47.1; 3.3.47.1.1; 3.3.54; 3.3.51<br>**Ch. 4: Health & Safety Officer -** 4.1; 4.2<br><br>**NFPA 1561:** *Emergency Services Incident Management System and Command Safety (2014)*<br>**Ch. 5: Function & Structure of Command -** 5.1 through 5.10.4.5<br>**Ch. 8: Command Safety -** 8.13 through 8.13.2<br><br>**NFPA 1026:** *Incident Management Personnel Professional Qualifications (2014)*<br>**Ch. 5: Safety Officer -** 5.1.1.1; 5.1.1.2; 5.2; 5.2.1; 5.3 |
| ICM002 | **Incident Safety Officer: Incident Scene Safety** | **NFPA 1500:** *Fire Department Occupational Safety & Health Program (2013)*<br>**Ch. 8: Emergency Operations -** 8.6.1; 8.6.2; 8.6.3; 8.7.1; 8.7.2; 8.7.10; 8.8.2; 8.9.1; 8.9.3; 8.10.1; 8.10.3; 8.10.9; 8.10.10<br>**Ch. 10: Medical & Physical Requirements** - 10.5.1; 10.5.2<br><br>**NFPA 1521:** *Fire Department Safety Officer* (2015)<br>**Ch. 4: Health & Safety Officer -** 4.12<br>**Ch. 5: Incident Safety Officer -** 5.1.1; 5.2.1-5.2.2; 5.2.4-5.2.8; 5.2.10; 5.2.12; 5.2.14; 5.3.1-5.3.4; 5.7.1 |
| ICM003 | **The National Incident Management System** | **NFPA 1026:** *Incident Management Personnel Professional Qualifications (2014)*<br>**Ch. 4: Incident Commander** - 4.1-4.4<br>**Ch. 8: Operations Section Chief** - 8.1<br>**Ch. 16: Planning Section Chief -**16.1<br>**Ch. 17: Resources Unit Leader** -17.1<br>**Ch. 19: Documentation Unit Leader -** 19.1<br>**Ch. 20: Demobilization Unit Leader -** 20.1<br>**Ch. 21: Logistics Section Chief -** 21.1<br>**Ch. 30: Finance/Administration Section Chief -** 30.1 |

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| | | **NFPA 1561:** *Emergency Services Incident Management System & Command Safety (2014)*<br>**Ch. 4: System Implementation -** 4.1-3; 4.4.1-10; 4.5.1-6<br>**Ch. 5: Functions and Structure of Command** - 5.1-5.3; 5.5-7; 5.8-5.9.3-2; 5.10-5.10.4.5<br>**Ch. 6: Communications and Information Management** - 6.1-6.3.2<br>**Ch. 7: Incident Management Teams -** 7.1<br>**Ch. 8: Command Safety -** 8.1-8.9<br><br>**FEMA/USFA:** *National Incident Management System (NIMS*) |
| ICM004 | **Fire Service: Initial Command** | **NFPA 1026:** *Incident Management Personnel Professional Qualifications (2014)*<br>**Ch. 4: Incident Commander** - 4.1-4.4<br>**Ch. 8: Operations Section Chief** - 8.1<br>**Ch. 10: Operations Branch Director** - 10.1<br><br>**NFPA 1500:** *Fire Department Occupational Safety and Health Program (2013)*<br>**Ch. 8: Emergency Operations -** 8.1-8.4; 8.8; 8.10<br>**Ch. 10: Medical & Physical Requirements** - 10.5.1; 10.5.2<br><br>**NFPA 1561:** *Emergency Services Incident Management System & Command Safety (2014)*<br>**Ch. 4: System Implementation -** 4.1-3; 4.4.1-10; 4.5.1-14; 4.7-4.7.2<br>**Ch. 5: Functions and Structure of Command -** 5.1-5.3; 5.5-5.10<br>**Ch. 6: Communications and Information Management -** 6.1-6.3.2<br>**Ch. 7: Incident Management Teams -** 7.1<br>**Ch. 8: Command Safety -** 8.1-8.13 |
| ICM005 | **Fire Service: Expanding Command** | **NFPA 1026:** *Incident Management Personnel Professional Qualifications (2014*)<br>**Ch. 4: Incident Commander -** 4.1-4.4<br>**Ch. 8: Operations Section Chief -** 8.1<br>**Ch. 10: Operations Division/Group Supervisor -** 10.1<br>**Ch. 11: Operations Branch Director** - 11.1-11.3.1<br><br>**NFPA 1500:** *Fire Department Occupational Safety and Health Program (2013)*<br>**Ch. 8: Emergency Operations -** 8.1-8.5; 8.8<br><br>**NFPA 1561:** *Emergency Services Incident Management System & Command Safety (2014)*<br>**Ch. 4: System Implementation -** 4.1; 4.3- 4.5; 4.7- 4.7.2<br>**Ch. 5: Functions and Structure of Command -** 5.1; 5.3; 5.5-5-7; 5.8-5.8.7; 5.9-5-10<br>**Ch. 6: Communications and Information Management -** 6.1-6.3.2<br>**Ch. 7: Incident Management Teams -** 7.1<br>**Ch. 8: Command Safety -** 8.1-8.9.1.7; 8.11-13 |
| ICM006 | **ICS: EMS Operations** | **NFPA 1026:** *Incident Management Personnel Professional Qualifications (2014)*<br>**Ch. 4: Incident Commander -** 4.1-4.4<br>**Ch. 8: Operations Section Chief -** 8.1<br>**Ch. 9: Staging Area Manager -** 9.1<br>**Ch. 10: Operations Branch Director** - 10.1<br>**Ch. 11: Operations Division/Group Supervisor -** 11.1-11.3.1<br>**Ch. 12: Strike Team/task Force Leader -**12.1<br>**Ch. 24: Medical Unit leader -** 24.1 |

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| | | **NFPA 1500:** *Fire Department Occupational Safety and Health Program (2013)*<br>**Ch. 8: Emergency Operations** - 8.1-8.5.7; 8.6; 8.9; 8.10.3-8.10.10<br><br>**NFPA 1561:** *Emergency Services Incident Management System & Command Safety (2014)*<br>**Ch. 4: System Implementation -** 4.1; 4.3; 4.4<br>**Ch. 5: Functions and Structure of Command -** 5.1; 5.3; 5.8-5.8.7; 5.9; 5-10-5.10.1.9.2<br>**Ch. 6: Communications and Information Management -** 6.1.1; 6.2.3<br>**Ch. 8: Command Safety -** 8.1-8.9.1.7; 8.11 |
| ICM007 | **Fire/EMS: Active Shooter Response** | **NFPA 1500:** *Fire Department Occupational Safety and Health Program (2013)*<br>**Ch. 8: Emergency Operations -** 8.5-8-7; 8.6; 8-10.3-8.10.10<br><br>**NFPA 1561:** *Emergency Services Incident Management System & Command Safety (2014)*<br>**Ch. 4: System Implementation** - 4.4-4.4.10<br>**Ch. 5: Functions and Structure of Command** - 5.1-5.7<br><br>**FEMA/USFA:** *Operational Considerations & Guide for Active Shooter & MCI's*<br><br>**C–TECC:** *Tactical Emergency Casualty Care Guidelines (June 2015)*<br><br>**NAEMT:** Casualty Management in Tactical Environments<br><br>**IAFC Position Statement:** *Active Shooter & Mass Casualty Terrorist Events* |